

HOTEL UNIVERSO

YOUR DOG IS WELCOME TOO!

We're happy to welcome your four-legged friends!

To ensure a pleasant stay for everyone,
we kindly ask you to follow our guidelines:

- **Let us know when booking:** we kindly ask you to inform us in advance if you're bringing your dog, so we can check the availability of our pet-friendly rooms.
- **Who can stay:** we can host up to 2 dogs per room, each weighing no more than 20 kg.
- **Pet fee:** a supplement of €30 per stay is required for extra cleaning.
- **Dedicated rooms:** to ensure the highest standards of hygiene and comfort, our pet-friendly rooms are located on the first floor and have no carpet.
- **Common areas:** dogs are welcome in the hotel's common areas, as long as they are kept on a leash and accompanied.
- **Restricted areas:** pets are not allowed in areas where food and drinks are served (such as the breakfast room, restaurant and rooftop), with the exception of guide dogs.
- **Never left alone for too long:** please do not leave your dog alone in the room if you leave the hotel. In case of short absences to visit areas where pets are not allowed, you may leave them in the room, provided you hang the "Do Not Disturb" sign on the door, so our staff will be informed.
- **Owner responsibility:** any damage to property or to other people will be the responsibility of the pet owner. We trust in your cooperation to ensure that your dog does not disturb other guests.